

# Professional Services

## *Unlocking the Value of Your NAVEX Global Solutions*

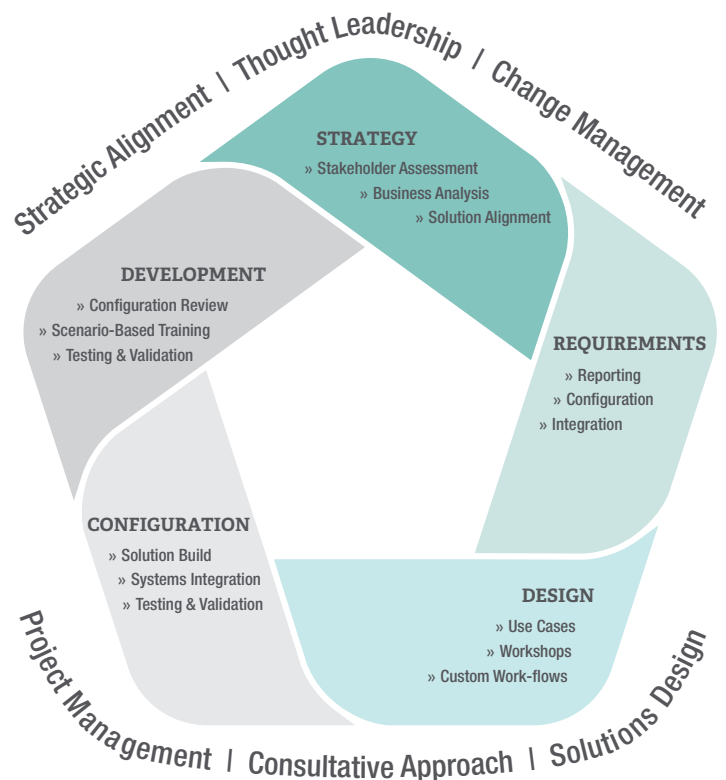
To protect your organisation from ethics and compliance (E&C) risk, your E&C solutions need to be fully optimised. NAVEX Global's Professional Services team helps clients take their solutions—and their E&C programmes—to the next level. Whether you need to integrate multiple systems or kick off an organisation-wide process improvement project, our consultants are here to help.

### Our Team

NAVEX Global's Professional Services team brings deep industry and consulting experience to each engagement. Our proven consulting methodologies have helped hundreds of organisations meet and exceed their programme goals—and get extended value from their NAVEX Global solutions.

### Our Approach

For each project, we start with a client kick off meeting to best understand your needs and understand the scope of the project. We then create a strategic alignment with stakeholders in the organisation. This alignment helps us define requirements, design a solution and deploy it for your organisation.



## Our Services

- » **QuickStart Services:** Reduce ramp-up time for your team with our QuickStart Services. Our team will help ensure that your solutions are launched and delivering utmost value for your organisation as quickly as possible. We'll also make sure that your solutions are aligned to your specific business process and reporting needs each step of the way.
- » **System Review:** Unlock the full ROI of your NAVEX Global solutions by fine-tuning your current approach. Our team can help you leverage advanced features, streamline workflows and implement best practice processes to maximise your investment through an enterprise-wide evaluation.
- » **Change Management Consulting:** Maximise adoption and minimise disruption related to new solutions and processes by partnering with us to implement best-practice change management. An often-overlooked success factor, successful change management is critical to the success of any process or software implementation—and it can be one of the hardest aspects of a project to manage internally. Our team will help.
- » **Global Whistleblower Compliance Consulting:** Meet global whistleblower requirements and strengthen your reporting programme with support from our team. We'll help you navigate the complex ins and outs of a global whistleblower programme while meeting all applicable laws and regulations.
- » **Custom Consulting Engagement:** Address your unique circumstances—and reach your specific goals and objectives—through a customised consulting engagement with our team. We'll help you design and implement approaches that work best for your organisation.
- » **Custom Solutions Training:** Ensure that you and your team have the expertise, metrics and materials you need to succeed. Our team will deploy targeted, custom training to help your team become advanced users of our E&C tools—another key way to maximise the value of your NAVEX Global solutions.



"We can say with 100% certainty that Professional Services are vital to making [your] product offerings as strong as they are."



Client Survey

## NAVEX Global Customers Include



Stanford



## Let's Work Together

Our team is eager to help you meet your organisation's needs, and help you get the most out of your NAVEX Global tools. Get in touch today, and let's get started. Contact us at +44(0)20 8939 1650.



### ABOUT NAVEX GLOBAL

NAVEX Global's comprehensive suite of ethics and compliance software, content and services helps organisations protect their people, reputation and bottom line. Trusted by 95 of the FORTUNE 100 and more than 12,500 clients, our solutions are informed by the largest ethics and compliance community in the world.