



GRC Insights™ Benchmarking Services

Insights from the world's largest repository of ethics and compliance data

Powered by millions of hotline and incident reports collected by thousands of organizations worldwide, NAVEX Global's Benchmarking Services help you measure the effectiveness of your ethics and compliance program relative to your industry peers.

Our Benchmarking Services consist of two distinct offerings:

- » **Integrity Metrics™** gives organizations with a strong handle on their data the insights to calculate benchmarks for comparison with their industry peers; it provides 14 benchmark metrics based on the companies in one of our over 30 industry groups.
- » **Integrity Diagnostics™** supplies organizations with access to our team of experts to query and chart their data against each of the 14 benchmarks for their industry peers. Integrity Diagnostics offers an end-to-end benchmarking service with board-ready reports delivered upon completion.

What's Included:

| | Integrity Metrics | Integrity Diagnostics |
|--|-------------------|-----------------------|
| Benchmark medians and ranges from the organizations in your industry | ✓ | ✓ |
| Benchmark medians and ranges from all qualifying* organizations in the NAVEX Global database | ✓ | ✓ |
| Benchmark data from your incident management system charted against the organizations in your industry | | ✓ |

* To qualify for inclusion in NAVEX Global's benchmarks, organizations must receive at least ten reports in the reporting year. See our latest Hotline and Incident Management Benchmark Report for more information.

Key Benefits

The Most Reliable Benchmark Data in the Industry: With a proven methodology and nearly 3 million reports gathered in the last five years, you can be confident in the insights gathered from our benchmark data.

Discover Patterns & Trends: How willing are your employees to report misconduct or suspected misconduct? Are reporters' concerns being substantiated? Discover answers to these questions and more. Our Benchmarking Services allow you to detect trends in your hotline data so you can take informed, proactive steps to mitigate risk.

Regularly Track the Impact of Program Initiatives: Determine which program initiatives are moving the needle in reducing risk and strengthening your corporate culture – and which aren't.

Engage Leadership in Compliance Efforts: Our board-ready reports communicate the trends that highlight program needs, demonstrate program effectiveness and can help secure resources necessary for improving results.

Key Metrics Covered in Custom Benchmarking Reports

- » How many reports are you receiving?
- » How quickly are you resolving reports?
- » Are reporters identifying themselves?
- » Are anonymous reporters following up on their initial reports?
- » What types of allegations are being reported?
- » How many allegations are being substantiated?
- » How many anonymous allegations are being substantiated?
- » What intake methods are reporters using to submit allegations?

Benchmarking Data Methodology

NAVEX Global's GRC Insights team queries, analyzes and filters millions of reports collected by our thousands of hotline and incident management customers to calculate our industry leading benchmarks. All data is anonymized and each metric is calculated at the organization-level before medians and ranges are identified to remove the impact of outliers. To account for the inherent variation in cultures, environments and reporting methods, and ensure meaningful and accurate comparisons, our benchmark data is comprised of:

- » Organizations that received 10 or more reports in a given reporting year
- » Medians or midpoints (rather than averages) to limit the impact of outliers
- » Central ranges that cover the middle 80 percent of data points to provide a contextual range of values and further limit the impact outliers

ABOUT NAVEX GLOBAL

NAVEX Global's comprehensive suite of ethics and compliance software, content and services helps organizations protect their people, reputation and bottom line. Trusted by 95 of the FORTUNE 100 and more than 13,000 customers, our solutions are informed by the largest ethics and compliance community in the world.