Use Case

Empower Your Employees Anytime & Anywhere

Provide simple, accessible reporting options with EthicsPoint® mobile intake





The Challenge

Incidents, accidents and concerns can happen anywhere and at any time. Many intake processes, although very effective for recording details, don't always match the employee's ability or desire to report in real time. Timing, however, is a critical aspect of incident reporting that ensures relevant details are recorded. It may even be the determining factor of whether an incident is recorded or reported at all. When an employee doesn't have access to a web intake form, the courage to talk to their manager, or the time to wait until after work to privately call the hotline, they are not as likely to report the incident or recall crucial details.

The Solution

Empower your workforce to raise concerns on any mobile device and on any web browser with EthicsPoint® mobile intake. Mobile intake provides employees with a secure, detailed and timely reporting method for ethics and compliance issues, anytime or anywhere. With clear and simple steps for input, capturing the details of employee reports is straight-forward as well as thorough. This empowers employees to play a critical role in identifying issues before they become organisational crises. It also ensures employers have an accurate understanding of what is happening within their organisation and the necessary information to respond effectively.





Process: An Intake Option for Every Solution

- Access the incident report form via a QR code, URL, organization's website or awareness poster.
- Provide a location, name (or file anonymously) and key details for the report.
- Create a password that, when combined with unique report key, allows for follow up on the report (anonymously if desired) to answer any further questions.

Benefits



Simple Interface

Mobile intake is straight forward and easy to use. There are no confusing pop-ups, menus or unnecessary steps. Just input your information and submit.



Streamlined Reporting

Mobile intake provides reporters with a familiar, convenient and timely intake solution. With clear and simple steps for input, mobile intake streamlines the reporting process, while capturing the important details of employee reports.



Engaged Employees

Mobile intake provides the anywhere, anytime reporting that modern employees expect – allowing and empowering them to be active and engaged participants in your hotline and incident management programme.

