NAVEX™

A Whistleblower Hotline for the Global Enterprise

EthicsPoint® has you covered with global perspective on local reporting

EthicsPoint®
INCIDENT MANAGEMENT

The Challenge

Globalisation is inevitable for most growing businesses. However, with expansion comes new expectations for regulatory alignment. Without an international hotline system with global flexibility and centralised administration, multinational compliance programmes will struggle to keep pace with their growth. With increasing sensitivity around compliance related misconduct, and issues such as workplace harassment and discrimination, it is vital that this is addressed. The combination of expanded regulations, heightened workplace awareness and disparate cultures creates a number of reporting variables that need to be collected, processed and tracked.

The Solution

Always-on global whistleblower hotlines ensure employees and stakeholders have access to your system whenever they need, wherever they are. This enables your workforce to play an essential role in protecting your organisation through simple, familiar reporting channels. And it allows you to track and address these reported concerns in a single solution.

NAVEX developed the first whistleblower hotline solution in 1981 and currently provides telephony services to customers around the world - including 95 of the Fortune 100. With more than 35 years of experience, we have designed a global reporting solution that feels comfortable and familiar for your employees around the world.

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Process: EthicsPoint® Global Intake for Global Insights

1 With global access to hotline, web-based forms and open-door submission, stakeholders can raise concerns in the language they prefer and through a channel that is most convenient and comfortable.

2 EthicsPoint consolidates all reported incidents, regardless of intake method and language, into a single database.

3 Automated reporting provides the global insights your organisation needs to make data-driven decisions for mitigating compliance risks.

Benefits

Global Visibility

Gain visibility into potential risk areas from across your organisation with EthicsPoint's reporting and incident management capabilities. Maximise ethics and compliance efforts by identifying trends and revealing potential blind spots.

Processes that Work for You

Tasks, reminders, configurable notifications, linkable cases and robust search capabilities help investigators work through incidents consistently and expediently. This makes for faster resolutions and case closures, regardless of intake channel.

Board-Ready Reports

Valuable, insightful data provides your board and other stakeholders with the data needed to take educated steps to address and mitigate risk across your global organisation.

Protecting Your Data Privacy

Leverage our data privacy module with recommendations from our privacy council or our global whistleblowing consultation service to assist your organisation with the complex data privacy regulations from different jurisdictions around the world.