



## Professional Services

### Enhancing the Impact of Your NAVEX Solutions

To protect your organization from risk, your NAVEX solutions need to be fully optimized. The Professional Services team helps customers take their solutions to the next level. Whether you need to integrate multiple systems or kick off an organization-wide process improvement project, our team is here to help.

#### Our Team

NAVEX's Professional Services team brings deep industry and consulting experience to each engagement. Our proven consulting methodologies have helped hundreds of organizations achieve their program goals and realize extended value from their NAVEX solutions.

#### Our Approach

We start by understanding your needs and the desired scope of the project. We then create a strategic partnership with stakeholders in your organization by evaluating your business objectively analyzing the current state of operations, and planning for its evolution. This alignment helps us accurately define requirements, design an elegant solution and promote greater adoption when deploying it for your organization.



#### Development

- Configuration Review
- Scenario-Based Training
- Testing & Validation



#### Strategy

- Stakeholder Assessment
- Business Analysis
- Solution Alignment



#### Requirements

- Reporting
- Configuration
- Integration



#### Design

- Use Cases
- Workshops
- Custom Workflows



#### Configuration

- Solution Build
- System Integration
- Testing & Validation

Strategic Alignment | Thought Leadership | Change Management | Project Management | Consultative Approach | Solutions Design

## Our Approach



### Consulting Services:

Focused on strategy and thought leadership, customers realize tangible benefits with our Consulting Services. Our team works tirelessly to ensure your solutions are delivered with utmost value for your organization.



### Program Review:

Our team can help you fine tune your current approach. We help you leverage advanced features, streamline workflows and implement best practice processes so your team can unlock the full potential of your NAVEX solutions.



### Change Management:

Maximize adoption and minimize disruption related to new solutions and processes by partnering with our Professional Services team to implement best-practice change management.



### Global Whistleblower Compliance Consulting:

Understand global whistleblower requirements and strengthen your program with expertise and recommendations from our team. We'll help you navigate these complexities of a system tailored to applicable laws and regulations.



### Custom Solutions Training:

Ensure you and your team have the proficiency, metrics and materials you need to succeed. Our consultants will deliver custom, scenario-based training to shape your stakeholders into highly effective users of our solutions.

## NAVEX Global Customers Include



## Let's Work Together

Our team is eager to help you meet your organization's needs, and help you get the most out of your NAVEX tools. Get in touch today, and let's get started. Contact us at +1 866 297 0224.

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NAVEX is the worldwide leader in integrated risk and compliance management software and services. Our solutions are trusted by thousands of customers around the globe to help them manage risk, address complex regulatory requirements, build corporate ESG programs and foster ethical workplace cultures.

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