

NAVEX One for Healthcare Professionals



Policies & Procedures



E&C Training



Incident Management



COI Disclosures

The healthcare industry is fast-paced and full of unique risks and challenges. To provide the best care while meeting changing regulations, you must set high standards of professionalism for your staff and partners and provide them with the necessary tools to work effectively. A trusted ethics and compliance platform is essential to protect your organization and staff from litigation and reputational damage.

NAVEX One provides tools and information that equips your risk and compliance program to help improve patient care and safety as well as staff retention.

Clearly communicate your standards and expectations:

- Assign compliance tasks covering policies, training and conflicts of interest
- Use shared language and frameworks for discussing patient care through quality policies and procedures
- Educate on HIPAA, Stark Law, FCA, and other key compliance topics using legally vetted courseware

- **Did you know?** You can customize your NAVEX courses and add custom content screens to highlight important resources, address unique challenges, quiz on key learnings and more!

Provide easy access to the right tools and information with NAVEX One Compliance Hub:

- Instant access to quality policies and procedures ensures your patients receive the same high-quality care, regardless of who is caring for them
- On-demand answers to policy or procedure inquiries through NAVEX One Compliance Assistant, an AI-driven solution, delivers consistent information each time
- Emergency access to critical documents and medical procedures in the event of a power or network outage

Foster a speak-up culture that improves staff retention and satisfaction:

- Empower your teams to act ethically and report concerns without fear of retaliation through proper training
- Report incidents through open door, digital or standard telephony hotline
- Streamline follow-up with custom report forms to capture patient safety, privacy and HIPAA-related incidents

◦ **Did you know?** Custom report forms can be linked your Privacy or HIPAA page on your organization's website!

Leverage your compliance data to reduce costs and increase efficiencies:

- Identify the root cause of incidents to avoid future issues and support continuous quality improvements
- Take preventive measures based on current and historical data to improve the quality of patient care
- Create board-ready metrics to show program value and compliance with regulations

Integrity doesn't just support great healthcare – it defines it. Build trust and improve patient safety with NAVEX One.

[Reach out to a NAVEX representative](#) to learn more.