



# GRC Insights™ Industry-Level Benchmark Reports

Insights from the world’s largest repository of ethics and compliance data

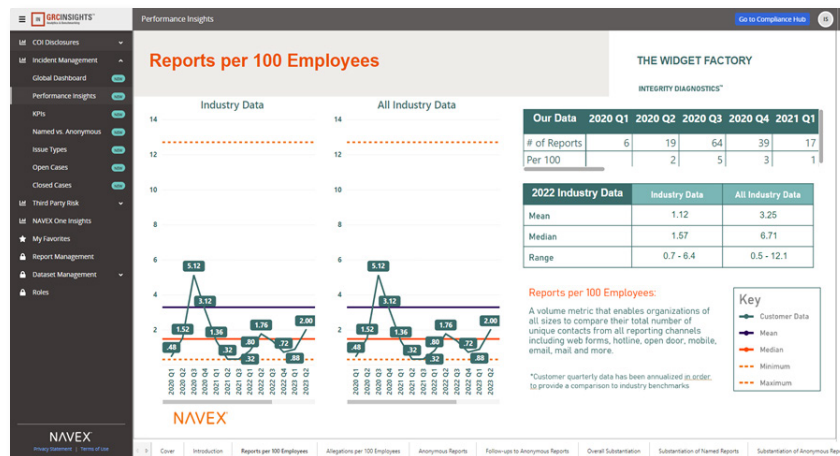
Powered by millions of hotline reports collected by thousands of organizations worldwide, NAVEX One’s GRC Insights Industry Benchmark reports help you compare the effectiveness of your ethics and compliance program to your industry peers.

## Key benefits

**The most reliable benchmark data in the industry:** With a proven methodology and over a million reports analyzed, you can be confident in the insights gathered from our benchmark data.

**Regularly track the impact of program initiatives:** Determine which program initiatives are moving the needle to reduce risk and strengthen your corporate culture – and which aren’t.

**Engage leadership in compliance efforts:** Our board-ready reports communicate the trends that highlight program needs, demonstrate program effectiveness and can help secure resources necessary for improving results.



Our **Performance Insights** report is available in NAVEX One and provides custom, board-ready industry benchmark data in one location along with our other GRC Insights reports. It makes it easy for your team to access the most current benchmark information, including yearly updates of industry benchmark data compared with quarterly updates of your organization’s hotline information.

Our Benchmark Report options	Integrity Metrics™	Integrity Diagnostics™	Performance insights
Benchmark data from organizations in your industry	✓	✓	✓
All industry data from the latest annual benchmark report	✓	✓	✓
Benchmark data from your incident management system		✓	✓
Delivery format	PDF	PDF	NAVEX One delivery with PDF and PPT download option*

### Standard benchmark metrics included:

- Reports per 100 employees
- Allegations per 100 employees
- Anonymous reports
- Follow-ups to anonymous reports
- Overall substantiated reports
- Substantiated named reports
- Substantiated anonymous reports
- Case closure time (in days)
- Reports submitted via hotline
- Reports submitted via web
- Reports submitted via other
- Accounting, auditing and financial reporting
- Business integrity
- HR, Diversity and Workplace Respect
- Environment, health and safety
- Misuse, misappropriation of corporate assets

### Benchmarking data methodology

NAVEX's GRC Insights team queries, analyzes and filters millions of reports collected by our thousands of hotline and incident management customers to calculate our industry leading benchmarks. All data is anonymized and each metric is calculated at the organization-level before industry and all industry data points are calculated. To account for the inherent variation in cultures, environments and reporting methods, and ensure meaningful and accurate comparisons, our benchmark data is comprised of:

- Organizations that received 10 or more reports in a given year
- Medians to limit the impact of outliers
- Ranges that cover the middle 80 percent of data points to further limit the impact outliers
- Means to provide insights to the distribution of data around the median