



NAVEX One EthicsPoint® Incident Management: Foundation vs Professional

Growing businesses and whistleblowing programs can benefit from upgrading to Professional

Our goal is to help you keep up with your growing and changing whistleblowing and incident management needs. EthicsPoint, the NAVEX market-leading whistleblowing and incident management solution, supports your reporting program from intake to assignment to investigation, remediation, reporting and audit. EthicsPoint Professional is built to meet the needs of our customers with more complex requirements.

Benefits of upgrading to EthicsPoint Professional include:

Sharing more of the world's leading Whistleblowing & Incident Management platform across your organization

- For customers who are looking to exceed best practice guidelines, such as collecting all incident reports across their organizations, a Professional subscription has the ability to map reports into department-specific tiers with individualized workflows, administrators, and permissions
- Employee data stays up-to-date and synced with HRIS integration and the ability to add on APIs for data integrations with other applications, enabling comprehensive case investigation across systems

Leveraging the power of AI to supercharge your compliance program

- AI-assisted text rewriting allows you to automatically enhance the tone, grammar, and clarity of text entered in case fields, without needing to copy sensitive data outside the system
- Instant translations of report details and email notifications into more than 50 languages accelerate investigations across language barriers, lower translation costs, and improve accessibility and usability for global teams

Navigation tools to help you and your team manage your growing level of reports

- From advanced search to information contributor workflows that let witnesses and supervisors contribute information securely and directly in the system without the need for a login, Professional has the tools you need to manage your growing report volume
- Customizable web report intake and open-door report forms provide a way to capture and track valuable face-to-face reports within your incident management system, allowing for wider visibility into organizational risk

Learning more from your data with GRC Insights dashboards and benchmark data

- Dashboards offer a clear, high-level view of compliance data for leaders, while enabling administrators to drill down, spot trends, and track key metrics—all in one streamlined reporting platform
- In-app benchmark data provides you with an understanding of what is happening in your program using data from millions of hotline reports

| Function | Foundation includes | Professional adds |
|----------------------------|---|--|
| AI | Not available | Enhance workflows and optimize efficiency with NAVEX One AI features for content rewrites and instant machine translations |
| Report Intake | Secure telephony and standard web report intake options. | Customizable web intake and open-door report forms that allow for wider visibility into organizational risk. |
| Investigations | Single case template for all investigations. | Adaptive case management that enables a distinct investigation template for different issue types, departments or tiers. |
| Management | Simple tools such as automatic case assignment, watchlists and notifications. | In addition to the foundation-level management tools, advanced tools such as full-text search and the ability to link related cases. |
| Analytics and benchmarking | Standard reports, templated and ad hoc, with sharing capabilities. | Premium analytics provide drill-down capabilities to identify trends and in-app benchmarking shows yearly updates of benchmark data. |

NAVEX is committed to helping you find the best version of our platform to meet your growing risk and compliance needs. As your program, report volume and business grows, we believe our EthicsPoint Professional solution will help you and your team address more compliance risks and continue to foster a speak-up culture across your organization.

Reach out to your account executive to learn more about upgrading to EthicsPoint Professional.